



OSSMA Plus

- Overseas Students Safety Management Assistance -

OSSMA Plus will provide you, your parents and your university with our thoughtful assistance against your trouble that you encounter while studying overseas.

Medical treatment expenses are so expensive!

I've broken the shower equipment in a hostel. I'm embarrassed.

I was arrested by police officers when I was taking pictures.

I was robbed of my bag and smartphone.

Recently I cannot get enough sleep.

Terrorism happened near here now!

I have a problem with my friend.

I'm still having a toothache.

I have encountered fraud.

My wallet was stolen on a bus.

I've had credit card issues.

I've been followed by stalker.

I cannot improve my nausea.

I've been bitten by a squirrel just now.

You may encounter unanticipated trouble while studying overseas. So please enroll in OSSMA Plus before departure.

Advantages

OSSMA TOLL- FREE LINE

against any possible trouble 24 hours / 365 days

Cashless Medical assistance

OSSMA Plus will pay medical treatment expenses to a hospital.

Safety confirmation when huge disasters or incidents happen

1. OSSMA Plus services menu

Before departure

Registration of the TABI REGI delivered from MOFA

Against any living trouble

Giving some advice in English against any living trouble

- Not available toll-free phone at some of nations and areas
OSSMA TOLL-FREE LINE will call you back If you contact with us without toll- free.
- We will support against your incident, accident, healthcare and legal advice by a lawyer etc.

Medical assistance

- medical treatment for any injuries or disease
- Temporary medical treatment for chronic disease
- Temporary medical treatment for dental problems
- Emergency evacuation for appropriate medical treatment
- Support your family on the spot
- Monitoring medical treatment
- Arrangement a hospital after returning to Japan
- Pay medical treatment expenses (limitation amount JPY ¥100 million)

But if exclusion terms apply, then you must bear your medical treatment expenses. —> Refer to more details page 5

◎In a case of serious incident or accident, our staff will go to that location to assist you and your family.

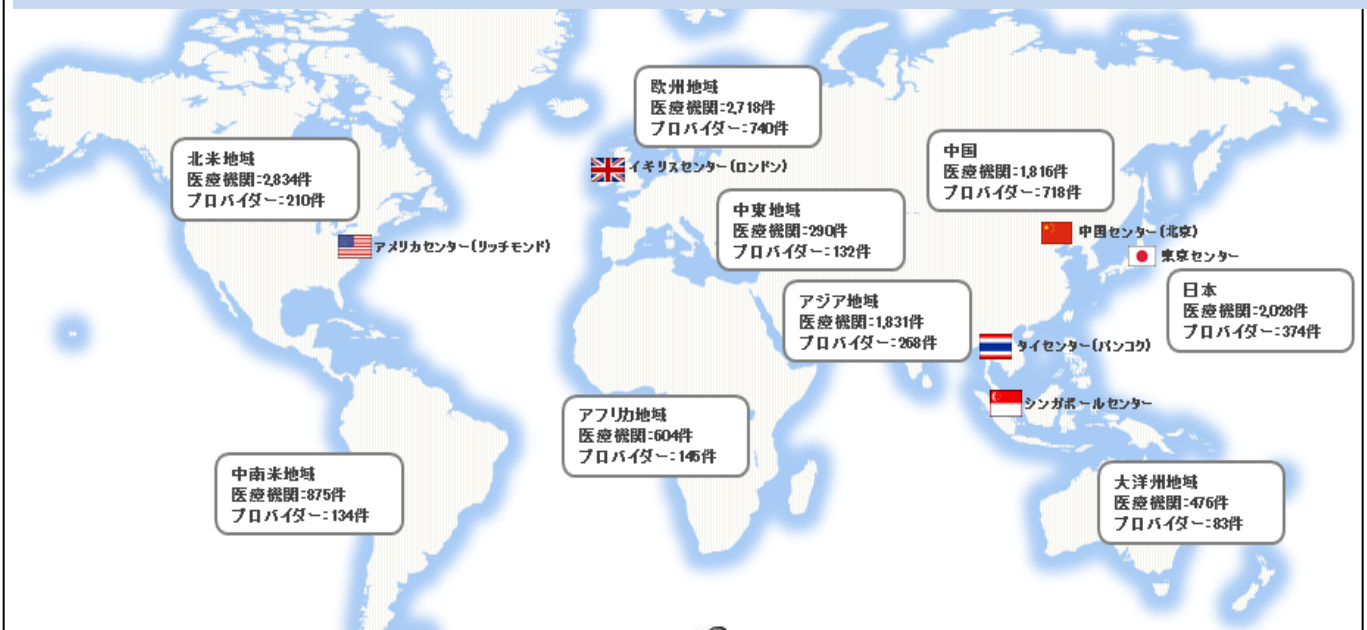
Safety confirmation for you

- Including regular safety confirmation
- Using email or push notification

During
overseas

2. Our world wide network for providing the OSSMA Plus service

- We have contact centers in seven countries
- Twelve overseas branches, and 110 overseas staff members
- OSSMA provides services with our partners and our medical care providers



Description of our key words

- OSSMA : Short for **O**verseas **S**tudents **S**afety **M**anagement **A**ssistance
- OSSMA TOLL-FREE Line : Our own contact centers for our members to have consultation in seven countries.
- Providers: Our cooperation companies for providing you with global OSSMA Plus service.
- Providers for medical care: Overseas hospitals and clinics we have built by ourselves to provide our membership with medical assistance.
- OSSMA locator: Our own system for making safety confirmation for our membership. You need to put your information into the system correctly.
- OSSMA app.: OSSMA smartphone application (Free)
Available for safety confirmation and contact with the TOLL-FREE LINE we registered.

3. OSSMA Plus charge

Duration of stay abroad	Charge of the OSSMA Plus (Excl. tax) Currency : JPY
Up to 15 days	5,820
Up to 1 month	8,620
Up to 2 months	15,420
Up to 3 months	24,540
Up to 4 months	34,800
Up to 5 months	44,950
Up to 6 months	53,940
Up to 7 months	59,530
Up to 8 months	65,120
Up to 9 months	70,740
Up to 10 months	76,320
Up to 11 months	81,910
Up to 12 months	87,500

1. Make a payment your charges
Deadline: Ten days before your departure date

2. Regarding duration calculation
We will apply the same charge for each duration, up to 9 days.
(Excl. Duration of stay **abroad 15 days**)

3. Our refund rules

Applies to 2 cases :

- Cancel before departure
- Shorten the duration

(Important)

Outside of this rule are the following cases.

- ①. For a membership who had already used the OSSMA services overseas
- ②. Shorten the duration
(Paid charge) — (amended charge for Shorten the duration) less than JPY ¥10,000.
(Excl. tax)

※ Handling fee for refunds

We will offset between your refund and handling fee.

Amount: JPY ¥1,000 or JPY ¥4,000

(Amount will be different depending on the duration.)

※ Bank transfer fee

The fee must be paid by our membership.

4. OSSMA Plus membership registration and payment of charge

Refer to another

5. OSSMA locator registration

Refer to the OSSMA service guide booklet

Obtaining method

The top screen of the OSSMA Locator website

>> Click Help

>> Present the OSSMA service guide (English, Japanese)

Illustration of the OSSMA app

Inquiries

Emergency Assistance Japan Co., Ltd. OSSMA Center

〒112-0002 1-21-14 Koishikawa, Bunkyo-ku, Tokyo TEL:03-3811-8310

Email: students@emergency.co.jp Business hours: Mon ~ Fri (ex holiday) 9:00 ~ 18:00
(Japan time)